Big 10 and National Car Rental
Program Benefits and General Information

The Ohio State University Corporate Number #5000491

Big Ten Universities have negotiated a preferred car rental agreement with National Car Rental. The benefits of the specially negotiated program extend to both personal and business travel. Below are answers to commonly asked questions about the program.

Q: Who is an eligible renter under the Big 10 contract with National?
A: All members of faculty and staff, including immediate family (spouse and children residing in the same household), retirees and their spouses, on university business and personal rentals. The contract also extends to graduate students conducting university business.

Q: What qualifications does a graduate student have to meet to be eligible?
A: Graduate Students who are part time employees of the Big Ten and conducting university business are considered eligible renters.

Q: Is there a minimum age requirement?
A: Yes, in most states the minimum rental age is 25. The Big 10 contract allows eligible renters over 21 to rent. However, renters between the ages of 21 and 24 will be assessed a young renter fee of $5 per rental day. The fee will be waived if a letter is presented on university letterhead, signed by the renter’s supervisor, stating the rental is for university business.

Q: Is the program available for student travel?
A: No, this is not a student program.

Q: Will I need to show identification at the time of rental?
A: Yes, ID in the form of a university ID card, a National ID card or sticker or an Emerald Club card with the university contract ID contained in the profile will be required. ID checks are random but can be expected on all rentals occurring at National locations doing business on campus or near a university campus.

Q: How do I know I’m getting the lowest rate?
A: At the time of reservation, National will compare the negotiated rates with other available retail rates. The lower rate is confirmed and guaranteed. In addition, National Car Rental will apply a discount to promotional and holiday rates. To ensure the lowest rate, identify yourself by providing the corporate discount number or your Emerald Club number.

Q: What is the Emerald Club Service Program, and how do I enroll?
A: The Emerald Club is National’s premier service program. Membership is free to all Big Ten travelers. At most major airports, the service bypasses the lines at the counter and straight to the Emerald Aisle. Choose the car you want to drive, and you’re on your way. Enclosed in this packet is a fee-waived Emerald Club application. You may enroll by mailing or faxing the application to National Car Rental.

Q: What if I am already an Emerald Club member?
A: Ensure the Emerald Club profile contains correct data, including the university name and corporate discount number. If the Emerald Profile does not contain the university name and discount number, you may not be eligible for Big 10 benefits. Inquire at the time of rental or return and be sure the university name and discount number is on the rental document. Rent one time per year using your Emerald Club card and your membership will be automatically renewed. Please give your Emerald Club number to your travel agent. For Emerald Club profile questions, call National at (800) 962-7070.
Q: What are the program benefits:

- Unlimited mileage (some exceptions, including one-way rentals and mini vans)
- Lowest rate is always guaranteed
- Discount of up to 10% on promotional and holiday rates
- Fee-waived Emerald Club Service membership
- Loss Damage Waiver coverage included at no additional charge
- Liability coverage included at no additional charge
- Minimum rental age is 21
- No drop charge on one-way rentals (however, a $0.30 per mile fee will be charged)
- Valid for both business and personal travel

Q: Should I accept the optional Loss Damage Waiver?
A: No, the optional Loss Damage Waiver is included in the rate program and should be declined. Accepting the Loss Damage Waiver Option would simply duplicate the negotiated program benefits. The Loss Damage Waiver is included on business and personal rentals. The Loss Damage Waiver (LDW) eliminates the renter from responsibility when the car is involved in either a collision or comprehensive incident (theft, fire, vandalism, damage to vehicle as a result of hitting another car/object).

Please Note:
- National Car Rental is the only car rental company that has a signed agreement with the Big 10 Conference. With National, you are assured of full contract benefits at all U.S. locations.